

BB4K Family Support Worker



PARENTS AND CHILDREN TOGETHER

Job Description

Reports to: Communities Senior Support Worker (BB4K)

Direct reports: N/A

Indirect reports: Volunteers that are co-facilitating groups

The Role

Bounce Back 4 Kids (BB4K) is a support programme for children and families affected by domestic abuse. The programme uses therapeutic techniques, aimed at children aged between 5 and 12 years old and their non-abusing parent. It has been developed by PACT and provides support to families once the abuse has ended and the perpetrator is no longer living in the family home.

The (BB4K) Family Support Worker will work across various sites and will be responsible for supporting families through providing outreach support, co-facilitating the BB4K programme as well as targeted 1-2-1 delivery of the programme when required.

The postholder will have the opportunity to improve their skills through training made available to the Communities team. They will be expected to share learning gained through external training with colleagues via discussion and team meetings.

Key Tasks

Supporting families affected by domestic abuse	
O	Work with the Communities Senior Support Worker to plan, promote and deliver BB4K groups for children and parents and 1-2-1 sessions to children and families in locations with most need
O	Provide outreach support to families who are not able to access a BB4K group or until a BB4K group is available in their area
O	Support the BB4K Champion Volunteers to support programme delivery as required
O	Capture, monitor and evaluate information on programmes delivered to produce reports and statistics on the progression of BB4K with support from the Communities Database Administrator and BB4K volunteer administrator

O	Network with schools, agencies and social workers to promote referrals for families who may be suitable for the BB4K courses
O	Respond to BB4K queries and process referrals for BB4K programmes
O	Assess the need of families and signpost to other relevant agencies when appropriate
O	Delivery of other domestic abuse groups (such as Recovery Toolkit)
Co-facilitate training for volunteers and practitioners	
O	Co-deliver a cycle of BB4K training courses and refresher courses to professionals and volunteers ensuring the training is of high calibre and reflects relevant legislation
Other	
O	Share and undertake opportunities for BB4K funding and development
O	Undertake any other duties deemed commensurate with this post as directed by the line manager.
O	Take responsibility for, and be committed to, personal and professional development and keep up to date with law, regulation, guidance, standards, Government policy and research relating to all aspects of the work.
O	Safeguard and protect vulnerable adults and children in accordance with PACT's Policies and Procedures at all times

Person specification

Essential Attributes	
O	A good understanding of domestic abuse and the impact on children and families
O	Proficient in English Language (oral and written)
O	Experience of working with vulnerable children or families in a range of community settings
O	Experience of partnership working with a range of agencies and professionals
O	Proven experience of delivering groupwork programmes for vulnerable parents and children in community settings
O	Ability to manage work across split sites or off-site working with multi-disciplinary teams and to work with key BB4K stakeholders
O	Ability to manage a complex workload and to plan and prioritise tasks effectively
O	Ability to work effectively as part of a team
O	Enhanced DBS check
O	Knowledge of a range of IT tools, including databases, Outlook , Word and Excel
O	Ability to deal with risk and safeguarding concerns appropriately

O	Car user with a valid licence
Desirable Attributes	
O	A relevant qualification in social care/ support work/ child care or similar
O	Experience of delivering and facilitating training programmes to professionals
O	Competence in IT skills